USED CAR DEALERS ASSOCIATION OF ONTARIO

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A TIME FOR GIVING

The spirit of giving, that symbolizes this time of year, is a tradition in our industry.

Many UCDA members donate their own money and time to hundreds of different local causes and charities. They do this expecting no fanfare or attention. They do it because they want to help and they can help.

To them we say "Thank you".

In this issue of Front Line, we want to tell you about a young person who has benefited this year from a donation made by the UCDA on behalf of all members.

This is a story of hope, told in her own words, against the backdrop of one of the most awful illnesses that can befall a child ... cancer. Earlier this year the UCDA made a donation to Childcan, a registered charity that provides grassroots support to families with children battling cancer.

We'll let 16 year-old Tareesa tell her own story.

"I wanted to share part of my journey with you to help you to understand the struggles families face with a childhood cancer diagnosis. We as a family are so fortunate for the assistance both emotionally and financially we have received from Childcan. We would have never survived without them.

On December 20, 2011 it had been over a week of nausea and vomiting. My mom and dad had enough of watching the weight melt off of me and Christmas was just around the corner.

It was time to head to London to get some answers. After 24 days in hospital over Christmas 2011 and New Year's 2012 being tested for everything from AIDS to Tuberculosis, on January 8, 2012 an MRI accidently found three tumours within my spinal cord.

The last words my mom heard as she hit the floor were "your daughter has three tumours, one cervical, one thoracic and one lumbar".

On January 13, 2012 I was able to go home for a few weeks while we worked on the plan to combat my diagnosis.

On February 8, 2012 I had spinal cord surgery to get a piece of the tumour to see what we were dealing with and how they could treat it. I went into that surgery with a 50/50 chance I would never walk again; however, the alternative was much less positive. This surgery has left me with no feeling in my right leg – I am so lucky – I could have been paralyzed.

On February 13th, 2012 I was officially diagnosed with Pylocytic Astrocytoma, no child should even have to say those words, let alone know how to spell it. We met that day with our Pediatric Oncologist to plan the plan and my journey began, however I did get to go home again to recover from my surgery.

On February 29th of 2012 I started my journey of 70 weeks of chemotherapy. Yes I said 70 – one year and 4.5 months. It seems like a lifetime doesn't it? I had a portacath placed to make these treatments more tolerable.

I met so many awesome families, children and friends during my journey. I also lost too many of my fellow fighters during my journey.

The cost of a diagnosis of childhood cancer is unfathomable. My mom lost her job because the tolerance for a sick child is so low, let alone a sick child with cancer. The gas, the meals, the parking and the emotional and mental costs on a family is unmeasurable. A diagnosis like this changes everything, emotionally, mentally, financially; it truly changes you as a person.

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I have been off treatment since July 10, 2013. I still go to hospital every three months for MRI's and check-ups and this will continue forever. My recent MRI's show that the cervical and thoracic tumours are stable and the lumbar tumour is gone.

The only challenge now is learning how to drive with my left foot – I am so thankful I get to learn how to drive. The course for me to be able to use a left foot accelerator is \$1,600 (double the cost of drivers ed for people without a disability) as well as an Occupational Therapy Assessment at \$600 that will need to be completed prior to me challenging my G2.

The OT therapist will notify the police service and Ministry of Transportation of the requirement for me to use a left foot accelerator. Then we will have to have an accelerator installed in my parents' vehicle which estimates have come in at \$548.

The ability for me to drive "like a normal teenager" is something I thought I would never be able to accomplish in my life. I will have an independence that every teenager without a disability experiences.

I am a full time grade 11 honour student at LCCVI, I work part time at a local grocery store and I am a SURVIVOR. I am so fortunate."

Childcan used some of the UCDA's donation to pay for the modifications that will enable Tareesa to drive. A small thing that most 16 year olds take for granted, but that would have otherwise have been impossible for Tareesa.

Christmas Holiday Hours

With Christmas falling on a Sunday this year, required Holiday closing days for dealers are even more confusing than usual. Dealers have a number of options, but the bottom line is that dealers must be closed on Christmas and New Years Day and staff must be given three days off with pay for Christmas, Boxing Day and New Years Day.

All dealers must be closed on Christmas Day, Sunday, December 25th and New Years Day Sunday, January 1st.

Dealers who are normally closed on Sunday, will need to provide employees with other days off for each of Christmas and New Years Day. This leaves dealers with some different creative options.

For example, a dealer may choose to be closed on Monday, December 26th and Tuesday, December 27th, in recognition of Christmas and Boxing Day.

Or, a dealer may choose to close before Christmas, on Friday, December 23rd and again on Monday, December 26th.

Another option would be to be open with partial staff on December 23rd, 26th and 27th. Dealers can come up with different variants on this, as long as all staff end up, at some point, with three paid days off for Christmas, Boxing Day and New Years Day.

The UCDA office will be closed on Monday, December 26th. The office will be open, with partial staffing, on Friday, December 23rd and Tuesday, December 27th. It will be open regular hours for the rest of that week. The office will also be closed on Monday, January 2nd for New Years.

The search facility office will be open as indicated below:

	Search Office Hours	Internet Lien Search Hours	
Friday, December 23	9:00 a.m. to 8:00 p.m.	9:00 a.m. to 8:00 p.m.	
Saturday, December 24	9:00 a.m. to Noon	9:00 a.m. to 8:00 p.m.	
Monday, December 26	Closed	9:00 a.m. to 8:00 p.m.	
Tuesday, December 27	9:00 a.m. to 8:00 p.m.	9:00 a.m. to 8:00 p.m.	
Wednesday, December 28	9:00 a.m. to 8:00 p.m.	9:00 a.m. to 8:00 p.m.	
Thursday, December 29	9:00 a.m. to 8:00 p.m.	9:00 a.m. to 8:00 p.m.	
Friday, December 30	9:00 a.m. to 3:00 p.m.	9:00 a.m. to 8:00 p.m.	
Saturday, December 31	9:00 a.m. to Noon	9:00 a.m. to 8:00 p.m.	
Monday, January 2	Closed	9:00 a.m. to 8:00 p.m.	
Tuesday, January 3	9:00 a.m. to 8:00 p.m.	9:00 a.m. to 8:00 p.m.	

Safety Recalls: Driver's and/or Passenger's Airbag Inflators Require Replacement

Honda Canada has asked the UCDA to publish the following statement:

Honda Motor Co. has determined a defect which relates to motor vehicle safety exists in certain model year Honda and Acura vehicles. Refer to the table below.

In affected Honda and Acura vehicles, the driver's and/or passenger's front airbag inflator(s) could produce excessive internal pressure upon deployment (e.g. where the airbag deploys as a result of a crash).

Excessive internal pressure may cause the inflator to rupture (break apart) and deploy abnormally. In the event of an inflator rupture, metal fragments could pass through the airbag cushion material possibly causing injury or fatality to vehicle occupants.

Affected front airbag inflators will be replaced, free of charge, during the applicable recall service.

Affected Vehicles as of November 2016

List of models affected by Takata airbag inflator safety recalls				
Honda		Acura		
Model Name	Model Year	Model Name	Model Year	
Civic	2001-2005	EL	2001-2005	
Accord	2001-2002	TL	2002-2003	
Accord sedan 4-cylinder	2003-2007	TL	2009-2014	
Fit	2009-2014	CL	2003	
Insight	2010- 2012	RL	2005-2012	
CR-Z	2011-2015	ILX	2013-2016	
Odyssey	2002-2004	MDX	2003-2006	
CR-V	2002-2006	RDX	2007-2012	
CR-V	2007-2011	RDX	2013-2015	
Element	2003-2010	ZDX	2010-2013	
Pilot	2003-2008			
Ridgeline	2006-2014			

Check the VIN (Vehicle Identification Number) for outstanding airbag inflator recalls online at:

www.honda.ca/recalls or www.acura.ca/recalls

or call toll free at: Honda: 1-877-445-7754 or Acura: 1-877-445-9844

Owners and lessees of affected vehicles should immediately contact their nearest Honda or Acura dealership to book an appointment to have their vehicle's airbag inflator replaced, free of charge.

Honda Canada has confirmed to the UCDA that non-Honda dealers with affected vehicles in their inventory are also entitled to have repairs performed at no cost.

STOP THROWING YOUR MONEY AWAY!



THIS IS REAL MONEY!

... these dealers switched to Desjardins and are projected to annually SAVE Lexus/Toyota Dealer ... \$46,000 • Honda Dealer ... \$19,000 • Kia Dealer ... \$22,000

> The only monthly fee you'll be charged by Desjardins ... aside from your payment terminal IS A MAXIMUM OF \$15/MONTH (This covers the deposits to your bank account each month.)





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Contact a Desjardins Advisor at: ucda ccp@scd.desjardins.com or call the UCDA at 1-800-268-2598