

DEALER NOTICE

RECALLS

Vehicle recalls have been in the news a lot lately.

Many recalls are for mundane things, but others relate to significant safety concerns, like air bags, that potentially, if left unrepaired, could lead to injury ... or worse.

OMVIC recently sent a bulletin to dealers pointing out the importance of recalls and suggesting that known open safety recalls should be fixed or disclosed to purchasers.

Unfortunately, it's often very difficult to determine if a particular vehicle is subject to an open recall.

Canadian dealers are left to engage in a kind of wild goose chase to try to track down whether a vehicle is subject to a recall. Transport Canada's website contains links to some manufacturer sites where recall VIN searches can be performed but it's very hit and miss:

Online searches

<http://www.tc.gc.ca/eng/motorvehiclesafety/safevehicles-defectinvestigations-1412.html>

or by phone

<http://www.tc.gc.ca/eng/motorvehiclesafety/safevehicles-defectinvestigations-1415.html>

We suggest that you recommend to your customers, in writing on your bills of sale and leases, that they register the vehicle with the manufacturer in order to receive notice of recalls.

We will be making changes to our sales and lease forms to include this.